BREAKFREE
with a windows IP PBX 3CX Phone System

3CX Hotel Module
What is the 3CX Hotel Module?

- Add-on for 3CX Phone System
- Turns 3CX into a fully featured Hotel PBX
What is a Hotel PBX?

• PBX with specific hotel features
• Current hotel solutions are very expensive
• 3CX can eliminate lease payments & cut call costs
• See a quick return on investment!
Hotel PBX can Become a Profit Center Again

- Hotel phone system is a cost center
  - Guests afraid of call rates
  - Use mobile phones instead
- Offer competitive rates with SIP trunks
  - Hotel phone system a profit center again
3CX Hotel Module Features

• Check-In & Check-Out guests
• Setting of Do Not Disturb
• Blocking of external calls
• Scheduling wake-up calls
• Bills all calls to the guests room upon check-out
3CX Hotel Module Features

- Guests name is shown to the receptionist
- CDR & SMDR output for billing
- Message Waiting support
- House-Keeping features
### 3CX Hotel Module Web Interface

- You can learn to use the web interface easily
- Can perform all hotel functions

![3CX Phone System Hotel Application - Windows Internet Explorer](image)

<table>
<thead>
<tr>
<th>Room Number</th>
<th>Guest Name</th>
<th>DND On/Off</th>
<th>Messages</th>
<th>External Calls</th>
<th>Wake-Up Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>Mr Johnson</td>
<td>Available</td>
<td>0</td>
<td>Available</td>
<td>Friday, July 29, 2011</td>
</tr>
<tr>
<td>101</td>
<td>Ms Sarah Drew</td>
<td>Available</td>
<td>2</td>
<td>Available</td>
<td></td>
</tr>
<tr>
<td>102</td>
<td>Jaymes Goodwin</td>
<td>Away</td>
<td>0</td>
<td>Blocked</td>
<td></td>
</tr>
<tr>
<td>103</td>
<td>Nikola Zakynthos</td>
<td>Away</td>
<td>0</td>
<td>Available</td>
<td></td>
</tr>
<tr>
<td>104</td>
<td>Clarence Abbot</td>
<td>Available</td>
<td>0</td>
<td>Available</td>
<td></td>
</tr>
<tr>
<td>105</td>
<td>Mr Nicholas Matteo</td>
<td>Available</td>
<td>0</td>
<td>Available</td>
<td>Saturday, July 30, 2011</td>
</tr>
<tr>
<td>106</td>
<td></td>
<td>Available</td>
<td>0</td>
<td>Blocked</td>
<td></td>
</tr>
<tr>
<td>107</td>
<td></td>
<td>Available</td>
<td>0</td>
<td>Blocked</td>
<td></td>
</tr>
<tr>
<td>108</td>
<td></td>
<td>Available</td>
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</tr>
<tr>
<td>109</td>
<td></td>
<td>Available</td>
<td>0</td>
<td>Blocked</td>
<td></td>
</tr>
</tbody>
</table>
3CX Hotel Module Versions

• Standard Version
  • No PMS integration

• PMS Version
  • With PMS integration
  • Perform hotel functions from hotel software interface

http://www.3cx.com/ordering/pricing.html
3CX Supports Popular Hotel Software
Hotel Software Integration

• 3CX Protocol (Mitel SX 2000 compatible)
• Fidelio FIAS Version 2 upwards
• Jazz-Fusion
• Support Additional Software
Reuse Hotel Analog Phones

- Often, rooms have multiple phones
- Reuse analog phones in hotel rooms
- Avoids rewiring complete with CAT5E for IP
- Use low-cost 24 port FXS gateways
- Grandstream GXW 4024
Sample Configuration

Rooms (96)

Reception

Restaurant / Roomservice

Accounts & Management

3CX Phone System Pro Edition
3CX Hotel Module Recap

- Keep existing analog phones
- Save on telephone admin costs
- Excellent Hotel PBX features
- Ensure your guests receive the best possible service
Our staff can actually do basic administration of the PBX via the 3CX web interface, reducing the need for outside consultants and giving us flexibility” – Stefan Pfender, CEO of Maierl Hotel
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