



**BREAKFREE**  
with a windows IP PBX 3CX Phone System



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3CX Hotel Module



# What is the 3CX Hotel Module?

- Add-on for 3CX Phone System
- Turns 3CX into a fully featured Hotel PBX

Room Number	Guest Name	DND On/Off	Messages	External Calls
118		Available	0	Available
119		Available	0	Available
120		Available	0	Available

# What is a Hotel PBX?

- **PBX with specific hotel features**
- **Current hotel solutions are very expensive**
- **3CX can eliminate lease payments & cut call costs**
- **See a quick return on investment!**



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# Hotel PBX can Become a Profit Center Again

- **Hotel phone system is a cost center**
  - **Guests afraid of call rates**
  - **Use mobile phones instead**
- **Offer competitive rates with SIP trunks**
  - **Hotel phone system a profit center again**



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## 3CX Hotel Module Features

- **Check-In & Check-Out guests**
- **Setting of Do Not Disturb**
- **Blocking of external calls**
- **Scheduling wake-up calls**
- **Bills all calls to the guests room upon check-out**



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- **Guests name is shown to the receptionist**
- **CDR & SMDR output for billing**
- **Message Waiting support**
- **House-Keeping features**

# 3CX Hotel Module Web Interface

- You can learn to use the web interface easily
- Can perform all hotel functions

Room Number	Guest Name	DND On/Off	Messages	External Calls	Wake-Up Time
100	Mr Johnson	Available	0	Available	Friday, July 29, 2011
101	Ms Sarah Drew	Available	2	Available	
102	Jaymes Goodwin	Away	0	Blocked	
103	Nikola Zakynthos	Away	0	Available	
104	Clarence Abbot	Available	0	Available	
105	Mr Nicholas Matteo	Available	0	Available	Saturday, July 30, 20
106		Available	0	Blocked	
107		Available	0	Blocked	
108		Available	0	Blocked	
109		Available	0	Blocked	



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- **Standard Version**
  - No PMS integration
- **PMS Version**
  - With PMS integration
  - Perform hotel functions from hotel software interface

<http://www.3cx.com/ordering/pricing.html>



## 3CX Supports Popular Hotel Software



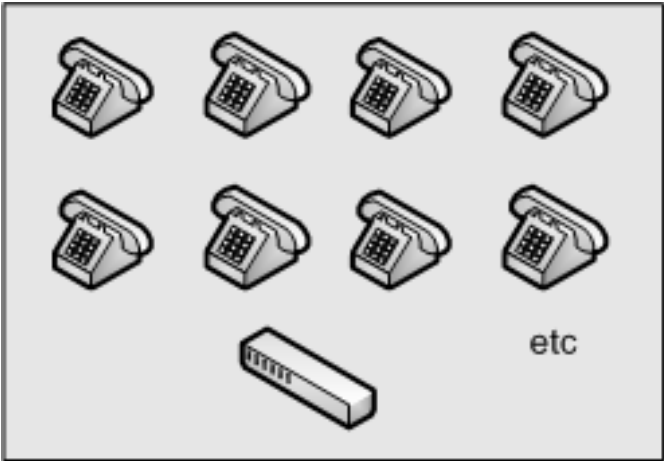
- **3CX Protocol (Mitel SX 2000 compatible)**
- **Fidelio FIAS Version 2 upwards**
- **Jazz-Fusion**
- **Support Additional Software**

## Reuse Hotel Analog Phones

- Often, rooms have multiple phones
- Reuse analog phones in hotel rooms
- Avoids rewiring complete with CAT5E for IP
- Use low-cost 24 port FXS gateways
- Grandstream GXW 4024



# Sample Configuration



Rooms (96)



Reception



Restaurant / Roomservice



Accounts & Management



3CX Phone System Pro Edition

## 3CX Hotel Module Recap

- **Keep existing analog phones**
- **Save on telephone admin costs**
- **Excellent Hotel PBX features**
- **Ensure your guests receive the best possible service**



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# Hotels Using the 3CX Hotel Module



*Our staff can actually do basic administration of the PBX via the 3CX web interface, reducing the need for outside consultants and giving us flexibility” – Stefan Pfender, CEO of Maierl Hotel*



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